

## Settlement Services:

### Objective:

To assist and equip immigrants with knowledge of the importance of Canada's social system and government services.

TCCSA provides a multitude of services to ensure a smooth transition and adaptation to Canadian culture and quality of life by offering one-on-one information and referral services, information workshops, and community connections.

### Types of services:

- One-on-one information and referral: we provide information, support and referrals on settlement related topics such as children benefits, housing, citizenship, immigration, recreational activities, education, senior benefits, employment, taxation, health care, transportations, and social assistance.
- Telephone enquiries.
- Information workshops.
- Interpretation and translation.

### Community Connections:

- The Community Connections program promotes interaction between newcomers and Canadians through cultural events, mentorship and networking groups, and/or English conversation circles.

### Language of service:

- English
- French
- Mandarin
- Cantonese
- Other Chinese Dialects such as Shanghainese
- Japanese

**Book a one-on-one appointment:**

You can book an appointment by calling one of our locations.

- TCCSA Toronto Centre (416) 977-4026
- TCCSA York Centre (905) 948-1671
- TCCSA Scarborough Centre (416) 502-9500
- TCCSA Peel Centre (905) 615-9500